

TERMS & CONDITIONS OF SUPPLY

1. Definitions

These general terms and conditions of sale apply where Waterproofing Technologies Pty Ltd t/a EnviroSystems (“EnviroSystems”) supplies products or services to a Customer under a contract. For the purpose of these terms and conditions, and unless the context otherwise requires:

- 1.1. **“Amounts Outstanding”** means, at any time, all amounts owed by the Customer to EnviroSystems at that time, whether arising under the Contract or otherwise;
- 1.2. **“Conditions”** means these Terms and Conditions of Supply;
- 1.3. **“Contract”** means the contract formed in accordance with clause 2, consisting of EnviroSystems’ proposal (if any), the relevant order and these Conditions;
- 1.4. **“Contract Amount”** means the monetary value of the works, goods and/or services provided under the Contract and payable by the Customer to EnviroSystems;
- 1.5. **“Customer”** means the person (including its successors, personal representatives and permitted assigns) acquiring Goods from EnviroSystems as named in the credit application or an Invoice, and where this consists of more than one person the obligations in the Contract are deemed to be joint and several;
- 1.6. **“Goods”** means all goods and/or services described in a Purchase Order or Invoice;
- 1.7. **“GST”** means the tax imposed by the A New Tax System (Goods and Services Tax) Act 1999 (Cth);
- 1.8. **“Intellectual Property”** means any patent, registered design, trademark, copyright or any other industrial or intellectual property rights;
- 1.9. **“Invoice”** means a written invoice from EnviroSystems to the Customer for the Goods;
- 1.10. **“Loss or Damage”** includes all types of property, pecuniary or other loss or expense or damage, including direct, indirect or consequential loss or damage and loss of profits or revenue or production capacity;
- 1.11. **“PMSI”** means a purchase money security interest as defined in the PPSA;
- 1.12. **“PPSA”** means the Personal Property Securities Act 2009 (Cth), and terms defined in the PPSA have the same meaning when used in these Conditions unless otherwise defined;
- 1.13. **“Proceeds”** has the meaning given in clause 33 and otherwise the meaning given in the PPSA;
- 1.14. **“Purchase Order”** means a purchase order or alternative form of order or offer to purchase provided by the Customer to EnviroSystems;
- 1.15. **“Secured Party”** has the meaning given in clause 33;
- 1.16. **“Unpaid Goods”** means any Goods supplied by EnviroSystems to the Customer for which Amounts Outstanding remain unpaid in whole or in part.

2. Contract and Formation

- 2.1. Subject to clause 2.2, a binding contract will form between the Customer and EnviroSystems:
 - 2.1.1. if these Conditions form part of an EnviroSystems proposal to the Customer, then on receipt by EnviroSystems of the Customer’s unconditional acceptance of the proposal, evidenced by the Customer’s purchase order referencing the proposal; or
 - 2.1.2. upon EnviroSystems’ written acceptance of the Customer’s purchase order. In the event that the Customer presents any counter terms and conditions, such terms and conditions will be considered null and void and will be superseded entirely by these Conditions.

- 2.2. The Contract will constitute the entire contract between the parties in connection with the sale of any products and services, and all prior written correspondence or material, representations or discussions shall have no effect.
- 2.3. No waiver, modification or variation of the Contract shall be valid or accepted or bind EnviroSystems unless expressly agreed to in writing by an authorised representative of EnviroSystems.
- 2.4. Unless otherwise stated in a proposal by EnviroSystems, any offer to supply products is valid for 30 days from the date of the offer.
- 2.5. EnviroSystems reserves the right to vary the offer to reflect any change in cost to EnviroSystems between the date of offer and the date of Contract.
- 2.6. EnviroSystems reserves the right to vary the Contract sum at any time to include the costs of site allowances or changes to industrial conditions.
- 2.7. EnviroSystems reserves the right to suspend any and all inactive accounts that have not purchased over a period of six months. A Customer who was previously on account will revert to Cash on Delivery (COD) until another application has been submitted and approved.

3. Quotations, Purchase Orders and Forecasts

- 3.1. Any quotation made by EnviroSystems is not an offer to sell, and no Purchase Order given in pursuance of any quotation will bind EnviroSystems unless and until such Purchase Order is accepted by EnviroSystems in its absolute discretion.
- 3.2. All quotations are subject to withdrawal or variation by EnviroSystems at any time prior to acceptance of a Purchase Order.
- 3.3. If the Customer has provided EnviroSystems with a forecast of future requirements, it acknowledges that EnviroSystems will be entitled to rely on the accuracy of such forecast(s) for the purpose of ordering raw materials and arranging its resources to be able to meet those forecast requirements.
- 3.4. If any such forecast is materially inaccurate, EnviroSystems shall be entitled to invoice the Customer for all costs, expenses or losses which result from EnviroSystems having relied on the inaccurate forecast. Such invoice will be subject to the normal terms of payment applying to the Customer.
- 3.5. EnviroSystems shall also be entitled to invoice the Customer for all finished Goods made to forecast and not taken by the Customer within 2 months of manufacture. Such invoice will be subject to the normal terms of payment applying to the Customer. For the avoidance of doubt, the Customer cannot cancel or amend any Purchase Order or forecast for bespoke, custom-formulated, or non-standard Goods once raw materials have been ordered or production resources have been allocated by EnviroSystems.

4. Cancellation

- 4.1. Any request by the Customer for cancellation of a Purchase Order must be in writing and may be delivered by post, hand delivery or email. The Customer is liable to reimburse EnviroSystems for the costs it has incurred for labour and materials in fulfilling the Purchase Order up to the date the request for cancellation is received by EnviroSystems, together with EnviroSystems' loss of profit resulting from the cancellation of the Purchase Order.
- 4.2. The Customer may only cancel the Contract with EnviroSystems' consent and only on the basis that the Customer compensates EnviroSystems for all Loss or Damage incurred as a result of the cancellation of the Contract, with such compensation to be made within a timeframe specified by EnviroSystems.
- 4.3. EnviroSystems may suspend delivery, cease manufacturing or cancel any Contract without any liability whatsoever if the Customer, at any time and as deemed by EnviroSystems acting reasonably:
 - 4.3.1. breaches any terms or conditions of the Contract;

- 4.3.2. commits an act of bankruptcy, resolves to or goes into liquidation, has a receiver or manager appointed, enters into a scheme of arrangement or other composition with its creditors, or otherwise becomes insolvent and is unable to pay its debts; or
- 4.3.3. refuses or neglects to take delivery of the products described in the Contract without a valid and reasonable cause.

5. Price Variation

- 5.1. Unless otherwise stated by EnviroSystems in the Contract, EnviroSystems may vary the prices stated in the Contract to reflect any change in the purchase price of raw materials or the costs of transporting those materials.
- 5.2. Where a list price applies to the products supplied by EnviroSystems under the Contract, all prices listed are (i) subject to alteration with reasonable notice, (ii) applicable to all deliveries on or after the effective date of any price alteration, and (iii) exclusive of GST and any other government impost.

6. Variations to Contract

- 6.1. The Contract Amount is based on the scope of work as detailed in the information provided by the Customer to EnviroSystems for the purpose of the Contract, including where applicable plans, specifications (including standards and finishes), schedules and nominated quantities.
- 6.2. Any variations to the scope of the works or delivery arrangements or Contract shall be a variation to the Contract entitling EnviroSystems to vary the Contract Amount and any other term or condition, provided that such variations are reasonable and justified by the circumstances.

7. Specifications

- 7.1. Where EnviroSystems manufactures or supplies products according to the Customer's specification, the Customer shall provide to EnviroSystems accurate information to the extent required by EnviroSystems to enable EnviroSystems to provide the products as specified.
- 7.2. The Customer warrants to EnviroSystems that the information and any products to be manufactured by EnviroSystems under the Contract do not breach any copyright, registered design, patent or other rights of any third party, and the Customer shall indemnify and hold harmless EnviroSystems in relation to any such alleged or actual breach.
- 7.3. Whilst every effort is made to ensure their accuracy, the descriptions, illustrations and material contained in any catalogue, price list, brochure, leaflet, specification sheets, electronic communications or other descriptive matter provided by or on behalf of EnviroSystems represent the general nature of the items described therein and shall not form part of any order or agreement or amount to any representation or warranty.
- 7.4. The Customer warrants that any goods or other material, including any packaging or artwork manufactured, constructed or supplied by EnviroSystems which incorporate or are otherwise based in whole or in part upon designs, drawings, specifications or other information or material supplied to EnviroSystems by or on behalf of the Customer shall not infringe any Intellectual Property rights of a third party or breach any law. The Customer indemnifies EnviroSystems from and against any action that may be brought against or Loss suffered by EnviroSystems because of a breach of that warranty.
- 7.5. EnviroSystems reserves the right to make any changes to designs, drawings or specifications supplied to EnviroSystems by the Customer, and/or Goods ordered by the Customer, which are required to comply or conform with any applicable safety or statutory requirements or which do not materially affect the quality or usage of the Goods by the Customer.
- 7.6. EnviroSystems does not warrant or guarantee that any Goods manufactured, constructed or supplied by EnviroSystems which incorporate or are otherwise based in whole or in part upon any designs, drawings,

specifications or other information or material supplied to EnviroSystems by or on behalf of the Customer will achieve any standard or performance or any capacity whatsoever.

- 7.7. EnviroSystems will not be liable for any defect in the Goods arising from any designs, drawings, specifications or other information or material supplied to EnviroSystems by the Customer. Where the Customer approves any artwork or proofs submitted by EnviroSystems, EnviroSystems will not be liable for any errors or inaccuracies subsequently discovered.
- 7.8. Any advice, recommendation, information or assistance provided by EnviroSystems in relation to the Goods or their use or application is given in good faith and is believed by EnviroSystems to be appropriate and reliable. Any such advice, recommendation, information or assistance is provided without liability or responsibility on the part of EnviroSystems.
- 7.9. The Customer acknowledges that they have had sufficient time and opportunity to seek independent legal and financial advice regarding this Contract. The Customer confirms that they fully understand the terms and implications of this document and enter into it voluntarily, without reliance on any representations made by the other party.
- 7.10. In addition to any right of lien which EnviroSystems may be entitled to by law, EnviroSystems will have a general lien over any designs, drawings, specifications or tooling supplied to EnviroSystems by or on behalf of the Customer which is in EnviroSystems' possession until all monies owing by the Customer to EnviroSystems on any account have been paid in full.
- 7.11. The Customer accepts and acknowledges that the supply of indent Goods is subject to availability, and that EnviroSystems is unable to guarantee availability or, in the absence of availability, a delivery date for such Goods. The Customer further acknowledges that full payment of EnviroSystems' invoice/statement must be made in accordance with clause 8 (Payments), irrespective of whether the Goods have been delivered to or collected by the Customer, or if they remain at EnviroSystems' premises.

8. Payments

- 8.1. Time for payment of the amount due from the Customer to EnviroSystems shall be of the essence. The amount due includes the Contract sum, any variations to the Contract sum and any additional charges which EnviroSystems is entitled to apply.
- 8.2. Subject to subclauses 8.3 and 8.4 below, the Customer shall pay the full amount due in accordance with the credit arrangements (if any) as agreed with EnviroSystems.
- 8.3. Where no credit arrangements have been previously agreed to by EnviroSystems but credit has been agreed by EnviroSystems as a condition of a particular contract, the Customer shall pay the full amount due in the month following the month of invoice.
- 8.4. Where no credit arrangements have been agreed by EnviroSystems, the Customer shall pay the full amount due before any delivery of the products.
- 8.5. The Customer shall pay interest at the rate of 20% per annum, calculated monthly, on any amount not paid by the due date.
- 8.6. Products can only be returned to EnviroSystems subject to the following conditions:
 - 8.6.1. EnviroSystems consents in writing that Goods can be returned for credit, return or exchange;
 - 8.6.2. all returned/exchanged Goods are unused, unsoiled, undamaged, in original packaging and in saleable condition;
 - 8.6.3. Goods will not be accepted until a full inspection and investigation has been completed by EnviroSystems on the quality of the Goods, their packaging and age;
 - 8.6.4. delivery of Goods returned without EnviroSystems' prior written consent will not constitute acceptance of those Goods by EnviroSystems for credit, return or exchange;

- 8.6.5. proof of purchase, such as receipts and/or tax invoices, must be valid, intact and provided to EnviroSystems;
- 8.6.6. a restocking and handling fee of 15% of the Invoice value of the specific Goods being returned, and any other charges that are incurred by EnviroSystems to be able to return the Goods to a resalable condition, shall be incurred and payable by the Customer;
- 8.6.7. freight charges will be payable by the Customer at cost on all pick-ups and return transport;
- 8.6.8. the restocking fee and charges will be communicated in writing, and the Customer must first accept the value in writing before EnviroSystems shall acknowledge final acceptance of the return of the Goods;
- 8.6.9. no returns/exchanges will be accepted for either non-standard, special order or custom-made Goods;
- 8.6.10. all powdered products are non-returnable unless agreed by EnviroSystems;
- 8.6.11. no returns/exchanges will be accepted for commercial quantities; and
- 8.6.12. no returns/exchanges will be accepted after 6 weeks from the delivery date of the Goods.
- 8.7. Notwithstanding any other provisions herein, the Customer hereby grants EnviroSystems the right to lodge a caveat over any property in which the Customer has any form of interest in relation to any debt owing to EnviroSystems.
- 8.8. If the Customer fails to pay any amount by the due date, commits an act of default under the Contract, or an event described in subclause 4.3.2 occurs, then all Amounts Outstanding shall, at EnviroSystems' election, become immediately due and payable notwithstanding any prior credit terms.
- 8.9. EnviroSystems may at any time set off, deduct or apply any amount owing by EnviroSystems to the Customer (including any credit, rebate or refund) against any Amounts Outstanding, notwithstanding any contrary appropriation by the Customer.
- 8.10. The Customer must pay to EnviroSystems, on a full indemnity basis, all costs and expenses incurred by EnviroSystems in recovering or attempting to recover any Amounts Outstanding, including legal costs, mercantile or collection agency commissions and fees, and any costs incurred in enforcing EnviroSystems' rights under the PPSA.

9. Delivery

- 9.1. Subject to subclause 9.2, delivery shall be on reasonable notice from the Customer to EnviroSystems, and the Customer shall not be relieved from any obligation to accept or pay for products by reason of any delay in delivery.
- 9.2. Where the Contract includes a delivery schedule, delivery shall be in accordance with the dates contained therein.
- 9.3. EnviroSystems shall not be liable for failure to deliver, or for delay in delivery, arising from any cause whatsoever beyond EnviroSystems' control.
- 9.4. EnviroSystems reserves the right to deliver by instalments, and failure to deliver any instalment shall not entitle the Customer to terminate the Contract.
- 9.5. Delivery is deemed to occur at either (i) the place and time the Customer appropriates the products or (ii) in the absence of the Customer at site, the time the products are deposited at the site for delivery nominated by the Customer, as certified by the delivery docket/manifest signed by the cartage contractor.
- 9.6. Upon delivery, the Customer shall become solely liable for any Loss or Damage to the products delivered by EnviroSystems where the Customer requests delivery of those products to a specific site.
- 9.7. Nothing in this clause shall be construed as altering the transfer of title as specified in clause 10, and in the event of any inconsistency clause 9 will take precedence.

10. Title and Risk

- 10.1. Title in the products shall pass to the Customer upon payment of the amount due in full, together with any interest due.
- 10.2. Risk in the products shall pass to the Customer upon delivery as deemed in clause 9.

11. Defective Products

- 11.1. The Customer shall immediately inspect the products at the point of delivery or collection.
- 11.2. Notice of any defects shall be given by the Customer to EnviroSystems in writing on the delivery docket or manifest signed by the Customer and immediately returned with the cartage contractor.
- 11.3. Where the point of delivery or collection is unattended, the Customer must give notice in writing to EnviroSystems within 24 hours before the intended time of delivery or collection, and prior to installation or application, of any defects in the products. Such notice must be accompanied by clear, time-stamped photographic evidence of the alleged defects taken at the point and time of delivery.
- 11.4. Unless the Customer provides notice as per clauses 11.1, 11.2, and 11.3, the products shall be considered to be in good order and condition, and in accordance with the Contract, and will be deemed accepted by the Customer.
- 11.5. EnviroSystems shall have the right to inspect on site any products notified by the Customer as being defective, and until such inspection is completed the product should not be installed or applied.
- 11.6. If the Customer does not halt the product installation or application as per subclause 11.5, they forfeit all rights and release EnviroSystems from any further obligations.

12. Express Warranty

- 12.1. Please refer to the EnviroSystems Product Warranty – Terms and Conditions located at <https://envirosystems.com.au/terms-conditions/>.

13. Samples

- 13.1. Any sample product or sample colour is provided to indicate only the general nature of the product. EnviroSystems provides no warranty or guarantee that the product supplied shall correspond in colour, texture or blend with any sample or with any previous or future product supplied.

14. Lien

- 14.1. The Customer agrees that EnviroSystems has a lien over any products supplied by EnviroSystems under Contract for the price payable or any amount due from the Customer to EnviroSystems until all amounts have been paid in full.
- 14.2. In the event of default of payment by the Customer, EnviroSystems may sell such products after notice to the Customer as EnviroSystems sees fit, including disposal of the products. Any additional Loss or Damage incurred by EnviroSystems in exercising its rights under this clause shall be a debt due and payable on demand from the Customer.

15. Force Majeure

- 15.1. EnviroSystems shall not be liable for any delay, Loss or Damage or injury arising by reason of any event beyond its control and, without limiting the generality of the foregoing, such events include industrial disputes, the unavailability of equipment, materials or labour, fire, flood, machinery breakdown, civil disturbance, acts of God or government, or similar statutory or regulatory action.

16. Intellectual Property

- 16.1. Subject to the remainder of this clause 16, all right, title and interest in and to any goods, materials or developments in which copyright or other Intellectual Property subsists, created by or on behalf of EnviroSystems, created jointly with the Customer, or otherwise supplied by EnviroSystems to the Customer, shall vest absolutely in and remain the sole property of EnviroSystems.
- 16.2. The supply of Goods shall imply a licence to the Customer to use the same but for no other purpose.
- 16.3. The Customer undertakes not to utilise, copy, reproduce or disclose, or permit others to utilise, copy, reproduce or disclose, any such Intellectual Property without the prior written consent of EnviroSystems.
- 16.4. EnviroSystems acknowledges that the Customer retains all right, title and interest in and to Intellectual Property of the Customer supplied to EnviroSystems under any Contract.
- 16.5. The Customer grants EnviroSystems a perpetual, irrevocable, royalty-free licence under such Intellectual Property for the purpose of making all supplies contemplated by any Contract.
- 16.6. EnviroSystems represents and warrants that, to the best of its knowledge, the Goods supplied and the use of such Goods, or items made from the Goods either alone or in conjunction with other goods, will not infringe any Intellectual Property right.
- 16.7. The Customer will notify EnviroSystems of any claim or suit involving the Customer in which such infringement is alleged and, if EnviroSystems considers itself to be affected, it will be entitled to control the defence of such infringement allegation.
- 16.8. The Customer agrees to cooperate fully with EnviroSystems in the defence of any Intellectual Property claim or action arising from this Contract. This includes, but is not limited to, providing relevant information, documents and access to personnel as reasonably requested. To the extent EnviroSystems considers itself to be affected by the claim, the Customer shall not settle any such claim without the prior written consent of EnviroSystems.

17. Artwork and Printing

- 17.1. Without limiting clause 16, the Customer indemnifies EnviroSystems from and against all claims, demands, suits, costs, damages, losses, liabilities and expenses (including reasonable attorneys' fees) to which EnviroSystems may become wholly or partially liable by reason of any artwork required to be done in accordance with the Customer's specifications involving an infringement or alleged infringement of any Intellectual Property and any Loss that results therefrom.
- 17.2. The Customer represents and warrants that the artwork it provides to EnviroSystems does not breach any third-party intellectual property rights and complies with all relevant legislation.
- 17.3. If the Customer supplies EnviroSystems with any artwork for use on or in conjunction with packaging supplied by EnviroSystems, then use or reproduction by EnviroSystems of that artwork is not to be construed as a warranty or representation that it complies with the relevant legislation (in Australia or elsewhere) in relation to labelling, and the Customer hereby indemnifies EnviroSystems in relation to any Loss arising as a result of the use or reproduction of such artwork.
- 17.4. The Customer is responsible for providing the correct Global Trade Item Number (GTIN) in writing to EnviroSystems where this is applicable, and warrants that the provided GTIN is accurate and complies with all relevant regulations and standards.
- 17.5. If the Customer supplies the copy/artwork for the GTIN symbol, then the Customer must ensure substantial compliance with the specifications for such symbols contained in the most recent edition of the applicable Industry Guidelines for the Numbering and Barcoding of Trade Items.
- 17.6. EnviroSystems will exercise reasonable care in printing the GTIN symbol and will take all reasonable steps to ensure the accuracy and scannability of these symbols.

- 17.7. No GTIN symbol can be considered defective if it is commercially scannable or is in substantial compliance with GTIN specifications at the time of manufacture.
- 17.8. EnviroSystems' liability for manufacturing defects in GTIN symbols is limited to, at EnviroSystems' discretion, replacement of the packaging bearing the defective symbol or rectification of the symbol, with the manner of rectification at EnviroSystems' discretion.

18. Tooling, Moulds, Dies, Designs etc.

- 18.1. All dies, designs, sketches, negatives, photographs, plates, moulds, stereotypes, tooling, blocks and engravings commissioned or made available by EnviroSystems in connection with the supply of any Goods shall remain the property of EnviroSystems, notwithstanding that a charge may be made for their recovery, creation, use, maintenance and storage.

19. Quantity and Quality Tolerances

- 19.1. Each indent or bespoke Purchase Order must satisfy the minimum run-size requirements of EnviroSystems. The quantity of the Goods delivered by EnviroSystems under the Purchase Order can vary by up to 10% of the quantity specified by the Customer in the Purchase Order (and by up to 30% on order quantities of less than 1000). The Customer will be invoiced for quantities delivered.
- 19.2. Where the Customer does not supply detailed colour specifications, EnviroSystems shall develop colour specifications and print the product according to the Customer's general instructions.
 - 19.2.1. The Customer shall then either attend EnviroSystems' premises to view the production run and approve the colour specifications developed, or alternatively the Customer shall be forwarded samples by mail for approval.
 - 19.2.2. In either case the Customer shall initial the samples approved. Any changes to the approved standards and specifications for subsequent production runs must be agreed upon in writing by both the Customer and EnviroSystems.
 - 19.2.3. Failure by the Customer to approve colour specifications will deny the Customer the right of objection in relation to the limits of colour variation developed by EnviroSystems for that run.
 - 19.2.4. Where the Customer has selected colour specifications for light, nominal and dark standards specifying the nominal colour reproduction and associated light and dark limits, the Customer will only have the right of objection to the nominal colours selected by them if such colours have been nominated using a colour system accepted by EnviroSystems.
- 19.3. Where the Customer supplies specifications to EnviroSystems, any Goods not varying in the specification stipulated by the Customer by more than the established industry tolerance shall be deemed accepted by the Customer as complying with the Contract.

20. Pallets

- 20.1. All pallets delivered with the products remain the property of EnviroSystems and shall be returned in good order and condition to EnviroSystems within 30 days of the delivery or on demand by EnviroSystems.
- 20.2. Any pallet not returned by the said date shall be deemed rented by the Customer at a rate as determined by EnviroSystems, provided that such rate is communicated to the Customer in advance and is reasonable and customary in the industry.

21. Assignment

- 21.1. Any contract incorporating these terms and conditions cannot be assigned by the Customer in whole or in part unless agreed in writing by EnviroSystems and on any terms and conditions EnviroSystems sees fit.

22. Measurement and Payment

- 22.1. Unless otherwise stated in the Contract, the measurement of quantities for the purpose of calculating payments due to Envirosystems shall be on the basis of the quantities shown on the delivery docket/receipt/manifest.

23. Unanticipated and Latent Conditions

- 23.1. Should Envirosystems encounter physical and/or latent conditions on the site or its surroundings which Envirosystems considers could not reasonably have been anticipated at the date of the offer, then:
- 23.1.1. Envirosystems shall advise the Customer of the existence of such changed conditions and the measures necessary to deal with the conditions; and
- 23.1.2. all additional work carried out by Envirosystems, or any Loss or Damage incurred by Envirosystems as a result of the unanticipated or latent conditions, shall be at the Customer's expense, provided that Envirosystems has taken all reasonable steps to mitigate such Loss or Damage.

24. Delay in Installation

- 24.1. Unless otherwise stated in the Contract, the installation of products shall be carried out in accordance with the program of works as agreed between the Customer and Envirosystems.
- 24.2. Where the program of works is delayed or suspended for any reason or cause outside the control of Envirosystems, all additional Loss or Damage incurred by Envirosystems by reason of such delay or suspension shall be borne by the Customer.
- 24.3. Envirosystems shall not be liable for any Loss or Damage incurred by the Customer arising out of delay or suspension of the work under the Contract howsoever caused.

25. Installation or Application of Products

- 25.1. Where Envirosystems installs or applies products or provides services (including toll manufacturing) according to the Customer's designs, plans, specifications or directions (the "information"), the Customer warrants to Envirosystems that the information is correct, accurate and sufficient for the specified purpose.
- 25.2. Envirosystems shall not be liable for any Loss or Damage or injury howsoever arising in connection with the installed, applied or manufactured products as a result of the information supplied by the Customer.

26. Acceptance of Installation or Application

- 26.1. At the completion of any installation or application works, Envirosystems shall notify the Customer, and within 7 days of such notification the Customer shall provide to Envirosystems a list of any items or work which the Customer considers to be outstanding or defective.
- 26.2. Envirosystems shall not be liable for any outstanding work or defects which are not notified within this clause or clause 11.

27. Statutory Requirements

- 27.1. Should any such term or condition be deemed by legislation to be void, voidable or unenforceable, then that term or condition shall be severed and the remaining terms and conditions shall continue with full force and effect.

28. Notices

- 28.1. All notices given under or in connection with a contract shall be in writing and given or delivered to the recipient at its address as specified in the contract or at its registered offices.

29. Dispute Resolution

- 29.1. The Customer and Envirosystems hereby agree that any and all claims (contractual, statutory, common law or otherwise), disputes or suits that in any way, directly or indirectly, arise out of or relate to the contract shall first be submitted to non-binding mediation before a neutral mediator jointly selected by the parties.
- 29.2. In the absence of resolution by mediation, all such claims shall be settled by arbitration in accordance with the Australian Centre for International Commercial Arbitration's rules current at the date of the reference of the dispute to arbitration. Any such mediation and/or arbitration shall take place in Sydney, Australia.
- 29.3. Any claims, disputes or suits between the parties hereto shall be governed by, and construed and enforced in accordance with, the laws and courts of New South Wales and the courts competent to determine appeals from those courts.

30. Governing Law

- 30.1. The Contract is governed by and subject to the laws of New South Wales and any competent court within that State.

31. Confidential Information

- 31.1. If at any time Envirosystems discloses to the Customer, or the Customer becomes aware of, confidential information of Envirosystems including information relating to products, formula, recipe, materials, systems, procedures, processes, tests or equipment, or information that by its very appearance and content is of a commercial or confidential nature or can be reasonably construed as being of a commercial or confidential nature, the Customer shall not use the information for any purpose not approved by Envirosystems and shall not disclose that confidential information to any person without Envirosystems' written approval.
- 31.2. Should the Customer be in possession of any such confidential information, the Customer warrants that it will, on discovery of the confidential information, contact and inform Envirosystems of the information in the Customer's possession and take all action necessary to maintain the confidential nature of the information.

32. Limitation of Liability

- 32.1. Envirosystems and its directors, employees, consultants, contractors and agents shall not be liable to the Customer (i) under or in connection with the contract, (ii) in tort for negligence or otherwise, or (iii) otherwise at law (including by statute to the extent it is possible to exclude liability) and in equity generally, including without limitation for restitution for unjust enrichment, for any Loss or Damage which is not expressly provided for by contract. To the extent that Envirosystems is liable under contract, then Envirosystems' liability to the Customer will be reduced to the extent the Customer contributed to the Loss or Damage and, in any event and in the aggregate, is limited to the Contract sum.

33. PPS Law

- 33.1. In this clause, PPSA means the Personal Property Securities Act 2009 (Cth) and terms defined in the PPSA have the same meaning in this clause (unless otherwise defined in these Conditions).
- 33.2. The Customer agrees that these Conditions constitute a security agreement for the purposes of the PPSA.
- 33.3. The Customer grants to Envirosystems, and each of its Related Bodies Corporate (each a "Secured Party"), a security interest in all Unpaid Goods and equipment supplied to the Customer by Envirosystems, and any proceeds in respect of those Unpaid Goods and equipment ("Proceeds"), to secure the Amounts Outstanding.
- 33.4. The Customer acknowledges and agrees that, to the extent the security interest granted under subclause 33.3 secures all or part of the purchase price of the Unpaid Goods, it is a Purchase Money Security Interest (PMSI) within the meaning of the PPSA. The Customer agrees to do anything reasonably required by a Secured Party to enable the Secured Party to perfect that PMSI with priority over any other security interest in the Goods,

including by registering before the Customer obtains possession of the Goods (where they are inventory) or within the time required by the PPSA for the relevant class of collateral.

- 33.5. The Customer acknowledges that such security interest shall be held jointly and severally by the Secured Parties and agrees that such security interest may be enforced by any one or more of them. To the extent that any Secured Party is not a party to these Conditions, these Conditions shall take effect as a deed poll by the Customer in favour of that Secured Party and shall be enforceable by that Secured Party.
- 33.6. The Customer agrees that a Secured Party may register, in any manner it considers appropriate, any security interest on the Personal Property Securities Register which in its opinion is created by or contemplated under these Conditions and, for the avoidance of doubt, may include any or all of the Secured Parties as the secured party in such registration. The Customer warrants that the registration details it provides to EnviroSystems (including its full legal name, ABN and/or ACN) are accurate, and the Customer must promptly notify EnviroSystems in writing of any change to those details or to the location at which the Goods are held.
- 33.7. Until Unpaid Goods have been paid for in full, the Customer must, so far as is practicable, store the Unpaid Goods separately and in a manner that enables them to be identified as the property of EnviroSystems, and must not commingle, alter or dispose of the Unpaid Goods outside the ordinary course of the Customer's business in a way that would prevent them from being identified.
- 33.8. Where Unpaid Goods are attached to, incorporated in, or commingled with other goods or property such that they become an accession to or part of those other goods, EnviroSystems' security interest extends to the whole of the resulting product or mass and to the Proceeds of any dealing with it, to the maximum extent permitted by law.
- 33.9. The Customer agrees not to lodge any Amendment Demand with respect to any registration made by a Secured Party.
- 33.10. The Customer agrees, at its own cost, to do anything (such as obtaining consents, signing and producing documents and supplying information) which a Secured Party reasonably requires for the purposes of:
- 33.10.1. ensuring that any security interest is enforceable, perfected with the highest priority and otherwise effective; or
- 33.10.2. enabling a Secured Party to apply for any registration, or give any notification, in connection with a security interest; or
- 33.10.3. enabling a Secured Party to exercise rights in connection with a security interest.
- 33.11. The Customer agrees that until ownership of the Unpaid Goods has passed to the Customer under clause 10, it will not enter into any agreement or arrangement which gives rise to, or permits any other person to register, any security interest in respect of the Unpaid Goods or the Proceeds without the Secured Party's prior written consent, and will not otherwise deal with the Unpaid Goods or Proceeds in a way that will or may prejudice any rights of a Secured Party under these Conditions.
- 33.12. To the maximum extent permitted by law, and except where such waiver is prohibited or restricted by the PPSA or the Australian Consumer Law, the Customer waives its rights to receive any notice or statement that is required by:
- 33.12.1. any provision of the PPSA (including a notice of a verification statement); or
- 33.12.2. any other law before a secured party exercises a right, power or remedy; and
- 33.12.3. any time period that must otherwise lapse under any law before a Secured Party exercises a right, power or remedy.
- 33.13. If the law which requires a period of notice or a lapse of time cannot be excluded, but the law provides that the period of notice or lapse of time may be agreed, that period or lapse of time is one day or the minimum period the law allows to be agreed (whichever is the longer).

- 33.14. To the extent permitted by section 275(6) of the PPSA, the Customer and each Secured Party agree that neither party will disclose information of the kind described in section 275(1) of the PPSA, and the Customer must not authorise the disclosure of such information or request such information under section 275 of the PPSA.
- 33.15. However, nothing in this clause prohibits a Secured Party from giving a notice under the PPSA or any other law.

34. Miscellaneous

- 34.1. Enviro systems may vary any of these Conditions in writing at any time, provided that the Customer is given at least thirty (30) days' notice prior to the implementation of such changes.
- 34.2. The Customer may not exercise any right of withholding, deduction or set-off, without prejudice to Enviro systems' own right of set-off under subclause 8.9.
- 34.3. The Customer may not assign or novate any of its rights or obligations under the Contract without the prior written consent of Enviro systems.
- 34.4. The Customer agrees that Enviro systems may apply payments to Amounts Outstanding as it sees fit, notwithstanding any contrary appropriation by the Customer.
- 34.5. Failure by Enviro systems to insist on strict performance of any of these Conditions shall not be deemed a waiver thereof. The waiver by Enviro systems of any provision, or breach of any provision, of the Contract is not to be construed as a waiver of any other provision or a breach of any other provision, or of any further breach of the same or any other provision of the Contract.
- 34.6. If any provision of the Contract is unenforceable or void, either in whole or in part for any reason, then that provision (or part) is deemed to be deleted without in any way affecting the validity or enforceability of any other provision.
- 34.7. The Contract (including the details appearing on the accepted Purchase Order and any credit application and Invoice) constitutes the entire agreement between the Customer and Enviro systems, and no modification is binding in relation to the Contract unless agreed to in writing by Enviro systems.
- 34.8. Any dispute arising out of the Contract is governed by the laws of the State or Territory of Australia where the Purchase Order was received by Enviro systems, and the Customer submits to the jurisdiction of, and agrees to be bound by, the Federal Courts of Australia and of that State.
- 34.9. All costs and expenses incurred by Enviro systems to remedy any breach by the Customer of the Contract, or to enforce Enviro systems' rights under the PPSA or the Contract, shall be recoverable from the Customer in addition to and without prejudice to Enviro systems' right to damages for breach of the Contract.

35. Privacy

- 35.1. The Customer acknowledges and agrees that Enviro systems may collect, hold, use and disclose personal information about the Customer and its directors, guarantors and personnel in accordance with the Privacy Act 1988 (Cth) and Enviro systems' Privacy Policy, for the purposes of assessing any credit application, supplying Goods, managing the account and recovering any Amounts Outstanding. All such personal information will be handled, securely stored, and retained in strict alignment with the Enviro systems Privacy Policy and the Australian Privacy Principles.
- 35.2. The Customer consents to Enviro systems obtaining, using and disclosing a credit report or other information about the Customer and any guarantor from and to a credit reporting body for the purposes of assessing creditworthiness and collecting overdue payments, as permitted under the Privacy Act 1988 (Cth).

36. Australian Consumer Law

- 36.1. Certain legislation, including the Australian Consumer Law (ACL) contained in the Competition and Consumer Act 2010 (Cth) and similar State and Territory laws, may confer rights, guarantees and remedies on the

Customer in relation to the supply of Goods or services that cannot be excluded, restricted or modified (Non-excludable Rights).

- 36.2. Nothing in these Conditions excludes, restricts or modifies any Non-excludable Right. These Conditions are to be read subject to such Non-excludable Rights.
- 36.3. To the extent the Goods or services supplied are not of a kind ordinarily acquired for personal, domestic or household use or consumption, and to the maximum extent permitted by law, EnviroSystems' liability for a failure to comply with a Non-excludable Right (other than a guarantee as to title, undisturbed possession or undisclosed securities) is limited, at EnviroSystems' option, to: (i) the replacement of the Goods or the supply of equivalent Goods; (ii) the repair of the Goods; (iii) the payment of the cost of replacing the Goods or of acquiring equivalent Goods; or (iv) the payment of the cost of having the Goods repaired.

37. GST

- 37.1. Unless otherwise expressly stated, all prices, fees and other amounts payable under the Contract are exclusive of GST. Where GST is payable by EnviroSystems on any taxable supply made under the Contract, the Customer must pay to EnviroSystems, in addition to and at the same time as the consideration for that supply, an additional amount equal to that consideration multiplied by the prevailing GST rate.
- 37.2. EnviroSystems will provide the Customer with a valid tax invoice in respect of any taxable supply at or before the time any payment of GST is due.

38. Guarantee and Indemnity

- 38.1. Where the Customer's credit application or any related document includes a guarantee and indemnity given by one or more guarantors, that guarantee and indemnity forms part of the Contract and is to be read together with these Conditions.
- 38.2. Each guarantor unconditionally and irrevocably guarantees to EnviroSystems the due and punctual payment by the Customer of all Amounts Outstanding and the performance by the Customer of all its obligations under the Contract, and indemnifies EnviroSystems against any Loss or Damage arising from the Customer's failure to do so. This guarantee is a continuing guarantee and is not discharged or affected by any payment, settlement, time or indulgence granted to the Customer, or by the death, insolvency or incapacity of any guarantor.

39. Electronic Acceptance and Signatures

- 39.1. The Customer agrees that the Contract, the credit application and any guarantee may be entered into, accepted, signed and exchanged by electronic means, including through an online onboarding platform, and that an electronic signature or electronic acceptance is binding on the Customer and any guarantor to the same extent as a handwritten signature, in accordance with the Electronic Transactions Act 2000 (NSW) and any equivalent legislation.
- 39.2. The Customer acknowledges that, by submitting an order, accepting a proposal or taking delivery of Goods, the Customer is deemed to have received, read and agreed to be bound by these Conditions, whether or not a copy has been physically signed.