

PRIVACY POLICY

Last Updated: June 2026

This Privacy Policy applies to Waterproofing Technologies Pty Ltd t/a Envirosystems (“Envirosystems”, “we”, “us” or “our”).

1. About this Privacy Policy

Core Purpose

Envirosystems has implemented this Privacy Policy to provide transparent information on how we collect, hold, use, disclose and secure your Personal Information. It outlines your rights to access, change or query your data through our Privacy Officer. If you wish to make any inquiries regarding this Privacy Policy, you should contact our Privacy Officer using the details in paragraph 14.

Corporate Ecosystem

This Privacy Policy covers Envirosystems and all related entities or subsidiaries (related entities). Data may be collected, shared and presented across any of our corporate brands. A reference in this Privacy Policy to Envirosystems, we, us or our is also a reference to those related entities.

2. Personal Information Defined

Legal Definition

“Personal Information” refers to any recorded or unrecorded information or opinion (whether true or not) about an identified or reasonably identifiable individual.

3. Scope of Personal Information Collected

The exact data collected depends on your interaction with us and may include (but is not limited to) the following:

Identity Indicators

Full name, age, date of birth, gender and social media account profiles.

Contact & Location Details

Phone numbers, email addresses, current and previous postal addresses, and geographical location.

Government Identifiers

Driver’s licence numbers, passport details, visa statuses and Medicare details (including individual reference numbers).

Financial & Credit Data

Bank accounts, credit and debit card numbers, commercial credit history, credit reports and trade references.

Employment Background

Occupation, current employment status, job applications, resumes, previous work history and emergency contacts.

Security Imagery

Photographs and video recordings captured via on-site camera footage.

Tax File Numbers (TFNs)

Authorised under the Income Tax Assessment Act 1936 (Cth). Providing your TFN is optional, but withholding it may trigger mandatory additional tax deductions under Australian law.

4. Individuals Subject to Collection



We collect and record Personal Information across our complete operational network, including:

Client Ecosystems

Active customers, prospective clients and their nominated business representatives.

Supply Chain Networks

Vendors, suppliers, potential suppliers, directors, partners, proprietors and shareholders.

Worksite Contractors

General contractors, specialised trade subcontractors and prospective service providers.

End Users & Personnel

Product end-users, current employees, past employees, job applicants and general site visitors.

5. Acquisition Methods & Frameworks

Direct Interaction

Collected directly when you place orders, call our office, fill out website forms, submit job applications, request information, or visit our premises.

Third-Party Channels

Sourced via accountants, brokers, employers with group trade accounts, credit reporting bodies, government databases and public records. We will generally only collect your Personal Information in this way if it is unreasonable or impracticable to collect it directly from you, or if we are otherwise permitted to do so.

Sensitive Data Rules

We will explicitly ask for your consent before collecting sensitive data (such as health records), unless specific legal parameters allow us to collect it without consent.

Continuous Engagement

Separate privacy alerts will not be given for rapid, recurring interactions regarding the same matter.

Voluntary Refusal

If you choose not to share requested data, we may be unable to open credit accounts, fulfil orders or provide our technical services.

6. Website Analytics & Digital Tracking

System Operations

Automated systems log transactional data across envirosystems.com.au, its subdomains and any companion portals we operate.

Google Analytics

We use Google Analytics to track website navigation patterns via device cookies. This statistics reporting operates anonymously and is never paired with outside personal profiles. You can stop your data from being sent to Google Analytics by installing the official Google Analytics opt-out browser add-on.

Clickstream Logs

Our servers automatically log visit dates, access times, session durations, visited pages, computer IP addresses and downloaded files. This information is used for statistical, reporting and website administration purposes.

Cookie Management

Website cookies are small text files used to improve site services and track visiting patterns. You can reject or delete cookies via your browser settings, but doing so may limit your access to specific digital tools and portals.

Web Beacons

Third-party digital images (web beacons) may be used to track how you navigate our site.

Social Media Elements

Third-party plugins (such as share buttons) can harvest data independently. EnviroSystems holds no responsibility for the data practices of these external systems. Please visit the relevant third-party websites to understand their privacy practices.

7. Business Utilisation of Information

We process your Personal Information to handle the following operational needs:

Sales & Services

Managing orders, processing payments, arranging logistics and providing general support.

Credit Evaluation & PPSR

Conducting company checks, running credit reporting queries, and registering and maintaining security interests on the Personal Property Securities Register (PPSR) to confirm ABN/ACN data and protect Amounts Outstanding.

Asset Protection

Directing debt collection and equipment recovery efforts.

Marketing & Research

Sending tailored brand alerts, running data analytics and researching customer needs using de-identified data.

Risk & Security

Assessing insurance claims, determining liabilities, preventing fraud and ensuring on-site worker safety.

Administrative Infrastructure

Supporting data backups, business audits, job application processing and complaint handling.

System Monitoring

We reserve the right to review and retain system activity logs to satisfy applicable regulatory mandates.

Anonymised Aggregation

Data may be combined for corporate reports and marketing. Any aggregated or de-identified information disclosed to third parties will not contain Personal Information.

You consent to us using your Personal Information in the above ways and as otherwise set out in this Privacy Policy.

8. Third-Party Disclosures

Data may be shared with or accessed by external parties for core business purposes, including:

Internal Teams

Internal business units, departments and corporate subsidiaries.

Customer Representatives

Your chosen professional advisors, lawyers or accountants.

Outsourced Services

Mail houses, data storage providers, printing operations, marketing agencies and software hosts.



Financial & Insurance Groups

Commercial banks, lenders, auditors, insurers and medical evaluation teams.

Risk & Recovery Networks

Credit reporting bureaus (e.g. Equifax), debt collection agencies and alternate trade vendors.

Regulatory Authorities

Public bodies, government offices and law enforcement agencies (such as ASIC and the police).

Commercial Transfers

If EnviroSystems merges, reorganises or sells corporate assets, Personal Information may be passed to the incoming buyer as a business asset, including in insolvency.

9. Global Storage & Cross-Border Frameworks

Personal Information is primarily kept inside Australia. However, data may be sent, processed or backed up on overseas servers or foreign IT infrastructure, including where our offices or related entities are overseas, where we outsource certain activities overseas, or where our computer systems (including IT servers) are located overseas. You consent to the collection, use, storage and processing of your Personal Information outside of Australia as set out in this Privacy Policy.

10. Direct Marketing & Opt-Out Controls

Promotional Outreach

Your consent allows us to send brand offers and promotional material about us, our products and services, and those of our related entities and third parties, via direct mail, email, SMS and MMS.

Opt-Out Path

You can unsubscribe at any time by clicking the "Unsubscribe" or subscription preferences link in any marketing email, or by contacting our Privacy Officer using the details in paragraph 14.

11. Security & Storage Management

Data Safeguards

Network data is secured using firewalls, SSL encryption and procedural access controls. All Personal Information is handled, securely stored and retained in strict alignment with the Australian Privacy Principles.

Asset Lifecycles

Personal Information that is no longer required for record-keeping or regulatory compliance will be safely deleted or de-identified.

12. Access Rights & Corrections

Access Requests

You are generally entitled to access Personal Information we hold about you. In ordinary circumstances we will give you full access. Depending on the nature of the request, EnviroSystems may charge a reasonable, non-excessive processing fee. There may be some legal or administrative reasons to deny access, in which case we will provide reasons where required by law.

Data Accuracy

We take all reasonable steps to ensure that Personal Information we collect and use is accurate, complete and up to date. You need to provide true, accurate and current information and update it as required. Requests for correction can be made by contacting our Privacy Officer using the details in paragraph 14. Requests made in writing with as much detail as possible will assist us to respond promptly.

13. Dispute Resolution & Compliance Updates

Internal Resolution

If you have a privacy concern, please contact us using the details in paragraph 14 as soon as possible. We will investigate your complaint within a reasonable period of time depending on its complexity and notify you of the outcome.

External Resolution

If you are not satisfied with our final response, you may escalate the matter to the Office of the Australian Information Commissioner (OAIC) at www.oaic.gov.au.

Policy Evolution

We may, from time to time, review and update this Privacy Policy to reflect changing regulations, technology and practices. Revisions apply immediately upon website publication. We encourage you to check our website regularly for any changes.

14. Corporate Contact Registry

For all data access requests, file updates or privacy complaints, please contact our Privacy Officer:

- Corporate Email: info@envirosystems.com.au
- National Inquiries Line: 1300 928 377
- Postal Address: 295 Princes Hwy, St Peters NSW 2044